United Radio
5717 Enterprise Parkway
E. Syracuse, NY 13057

UnitedRadio

Direct: 315.446.8700
Toll Free: 800.634.8606
customerservice@unitedradio.com

Please complete & return with defective unit

CONTACT INFORMATION:

Date:	☐ RO ☐ PO Your Reference #:
Your Account Number:	
Phone Number:	
Company Name:	
Bill to Address:	
Ship to Address:	
Contact Name:	
Contact Email:	
Your Customer's Name:	

PAYMENT INFORMATION:

Please check payment method:

- ☐ Call for credit card #
- ☐ Credit card on file
- ☐ COD (additional charge applies)
- ☐ Check included
- ☐ Bill our account
- ☐ Manufacturer Warranty*

*If manufacturer warranty, a bill of sale may be included.

RETURN SHIPPING METHOD:

- ☐ Next Day AM (call for price)
- ☐ Next Day Anytime (call for price)
- ☐ Second Day (call for price)
- ☐ Regular Ground (no additional charge)

REPAIR QUOTE:

☐ Pre-approved to $_____*
*A UR rep will contact you if blank.

☐ Call with estimate

☐ Email with estimate
(sent to the Contact Email provided above)

DEFECT INFORMATION:

Model:	Serial:
DEFECT: (Please describe in detail)	
Anti-Theft Code/Password:	Media/Accessories? ☐ Yes ☐ No (If yes, please describe below) United Radio is not responsible for media/accessories.
Condition of Unit: (Please describe unit condition including any scratches, dents, etc.)	

Check the status of your repair at https://unitedradiocomm.com/RepairStatus/Home/RepairStatus
Take advantage of our live chat on unitedradio.com to get answers to any questions you may have.

Please note that units with a flat rate are no longer eligible for an estimate option.