

Consumer Division
5717 Enterprise Parkway
East Syracuse, NY 13057
1.800.634.8606
315.446-8700
315.445.3297
customerservice@unitedradio.com



Repair Form

Date: _____

Reference #: _____

Ship To:

UR Account #: _____

Name: _____

Address: _____

Contact Info: _____

Phone: _____

Email: _____

Customer Name: _____

Bill To Address:

- Same as ship to address
 Different address:

Billing Information:

- Manufacturer warranty
Please provide proof of purchase
 Out of warranty**
 Call for credit card information
Credit card taken at time of arrival

Unit Information:

Model: _____

Serial Number: _____

Password: _____

Condition of Unit: (Ex: dent on front panel/bent antenna/scratches):

Accessories included: _____

Detailed description of the symptoms: _____

Warranty Information:

Date of purchase: _____

Location Purchased: _____

ADDITIONAL INFORMATION:

- ◆ Check repair status on <https://unitedradiocomm.com/RepairStatus/Home/RepairStatus?division=300>
- ◆ Take advantage of our live chat with our customer service representatives if you have any further questions

** Upon evaluation, we will contact with an estimate

** No trouble found fee based on product type