

United Radio
Communications Division
5703 Enterprise Parkway
East Syracuse, NY 13057
315.446.7181 - ICOM & Motorola
commcustsv@unitedradio.com

****Our normal rates and turn-around times apply for all non-warranty radios, \$120.00 per hour plus parts and return shipping.**
****Upon evaluation, we will contact you with an estimate.**
****All Declined Estimates and No Trouble Found evaluations have a base fee of \$60.00 plus shipping.**
****All Beyond Economical Repair evaluations have a base fee of \$60.00 plus shipping.**
**** If the customer does not provide us with a complaint, there will be an additional \$60 charge to their repair.**

REPAIR FORM

Date: _____
Your Reference No. _____

CUSTOMER INFORMATION

UR Acct No. _____

Name _____

Address _____

Address _____

City, State, Zip _____

Contact Name _____

Phone _____

Email _____

SHIP TO:

*Note: All residential shipments will be sent
SIGNATURE REQUIRED.*

Same as Bill To

Ship To: (If different than bill to.)

UNIT INFORMATION

Model No. _____

Serial No. _____

Password: _____

WARRANTY INFORMATION

Out of Warranty** - You may wish to Pre-Approve this item up to \$ _____

Manufacturer's Parts & Labor Warranty - Include Bill of Sale

United Radio Guarantee

SYMPTOM

No/Low Power

Constant Tone

Secure

No Trunking

Blows Fuse

No Transmit

No/Low Audio

Cannot Read/Program

Fail Code: _____

No Receive

Dead

No Squelch _____

No PL/DPL

ACCESSORIES

Do not send accessories unless related to the problem with the equipment.

Antenna

Battery

Mic

Clip

Control Head

Case

Headset

Charger

Radio

Other:

Other/Specific Details: