

United Radio  
Communications Division  
5703 Enterprise Parkway  
East Syracuse, NY 13057  
315.446.7181 - ICOM & Motorola  
commcustsvc@unitedradio.com

**\*\*Our normal rates and tum-around times apply for all non-warranty radios, \$120.00 per hour plus parts and return shipping.**  
**\*\*Upon evaluation, we will contact you with an estimate.**  
**\*\*All Declined Estimates and No Trouble Found evaluations have a base fee of \$60.00 plus shipping.**  
**\*\*All Beyond Economical Repair evaluations have a base fee of \$60.00 plus shipping.**  
**\*\* If the customer does not provide us with a complaint, there will be an additional \$60 charge to their repair.**

## REPAIR FORM

Date: \_\_\_\_\_  
Your Reference No. \_\_\_\_\_

### CUSTOMER INFORMATION

UR Acct No. \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Contact Name \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

### SHIP TO:

*Note: All residential shipments will be sent  
**SIGNATURE REQUIRED.***

Same as Bill To

Ship To: *(If different than bill to.)*

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### UNIT INFORMATION

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Password: \_\_\_\_\_

### WARRANTY INFORMATION

Out of Warranty\*\* - *You may wish to Pre-Approve this item up to \$* \_\_\_\_\_

Manufacturer's Parts & Labor Warranty - *Include Bill of Sale*

United Radio Guarantee

### SYMPTOM

No/Low Power

Constant Tone

Secure

No Trunking

Blows Fuse

No Transmit

No/Low Audio

Cannot Read/Program

Fail Code: \_\_\_\_\_

No Receive

Dead

No Squelch \_\_\_\_\_

No PL/DPL

### ACCESSORIES

*Do not send accessories unless related to the problem with the equipment.*

Antenna

Battery

Mic

Clip

Control Head

Case

Headset

Charger

Radio

Other:

Other/Specific Details: