

United Radio
Communications Division
5703 Enterprise Parkway
East Syracuse, NY 13057
315.446.7181 - ICOM & Motorola
commcustsvc@unitedradio.com



Date: _____

Your Reference No. _____

REPAIR FORM

CUSTOMER INFORMATION

UR Acct No. _____

Name _____

Address _____

Address _____

City, State, Zip _____

Contact Name _____

Phone _____

Email _____

SHIP TO:

Note: All residential shipments will be sent
SIGNATURE REQUIRED.

Same as Bill To

Ship To: (If different than bill to.)

UNIT INFORMATION

WARRANTY INFORMATION

Model No. _____

Serial No. _____

Password: _____

Out of Warranty** - You may wish to Pre-Approve this item up to \$ _____

Manufacturer's Parts & Labor Warranty - Include Bill of Sale

United Radio Guarantee

**Our normal rates and turn-around times apply for all non-warranty radios, \$120.00 per hour plus parts and return shipping.

**Upon evaluation, we will contact you with an estimate.

**All Declined Estimates and No Trouble Found evaluations have a base fee of \$60.00 plus shipping.

**All Beyond Economical Repair evaluations have a base fee of \$60.00 plus shipping.

** If the customer does not provide us with a complaint, there will be an additional \$60 charge to their repair.

SYMPTOM

Fail Code: _____

No/Low Power

Blows Fuse

No Receive

Constant Tone

No Transmit

Dead

Secure

No/Low Audio

No Squelch

No Trunking

Cannot Read/Program

No PL/DPL

Other/Specific Details:

ACCESSORIES

Do not send accessories unless related to the problem with the equipment.

Antenna

Battery

Mic

Clip

Control Head

Case

Headset

Charger

Radio

Other: _____