

## Shipping Instructions

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### SHIPPING A UNIT IN FOR SERVICE

**We strongly suggest that you use a commercial concern such as The UPS Store, FedEx Office or other local packaging center to package and ship your unit. They will select the appropriate carton and packing material to ensure safe travel for your unit and can provide insurance options. If you choose to pack the unit yourself, please follow the instructions below.**

#### Use a New Corrugated Box

From the UPS website "Whenever possible, use a new box. The more times a box is used, the more it loses its original protective qualities, so a previously used box may not adequately protect your shipment. If you must reuse a box, make sure it is rigid and in excellent condition with no punctures, tears, rips, or corner damage, and that all flaps are intact. Remove any labels and all other shipment markings from the box. Choose a box strength that is suitable for the contents you are shipping. Weight limits printed on the Box Maker's Certificate (found on the bottom flap of most boxes) are intended for palletized freight shipments, not for shipments through small parcel carrier environments." For best results, use a new single or double wall corrugated box large enough to allow for 4" of cushioning material on all sides of the contents.

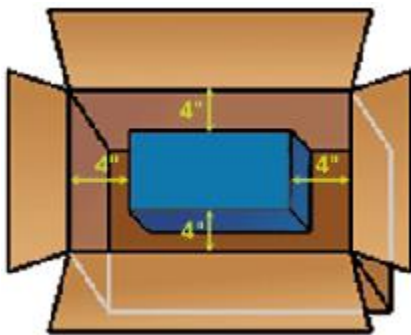


UPS Single Wall Box Strength Guidelines			
Single Wall Corrugated Fiberboard			
Maximum Weight of Box and Contents (lbs/kg)	Size Limit of Box Length, Width, and Depth Added (inches/cm) *	Minimum Bursting Test (lbs per sq. inch/kg per sq. cm)	Minimum Edge Crush Test (ECT) (lbs per inch/kg per cm width)
30/13.6	75/190.5	200/14.1	32/5.7
40/18.1	75/190.5	200/14.1	40/7.1
50/22.7	85/215.9	250/17.6	44/7.9
65/29.5	95/241.3	275/19.3	55/9.8
80/36.3	105/266.7	350/24.6	N/A

UPS Double Wall Box Strength Guidelines			
Double Wall Corrugated Fiberboard			
Maximum Weight of Box and Contents (lbs/kg)	Size Limit of Box Length, Width, and Depth Added (inches/cm) *	Minimum Bursting Test (lbs per sq. inch/kg per sq. cm)	Minimum Edge Crush Test (ECT) (lbs per inch/kg per cm width)
60/27.2	85/215.9	200/14.1	48/8.6
80/36.3	95/241.3	275/17.6	51/9
100/45.4	105/266.7	350/24.6	61/10.9
120/54.4	110/279.4	400/28.1	71/12.7
140/63.5	115/292.1	500/35.2	82/14.6
150/68	120/304.8	600/42.2	N/A

### Provide Internal Protection

Only ship accessories that are needed to control the unit or may be related to the problem. All six sides should have at least 4 inches of packing material between the unit and the side of the box. Various materials can be used for cushioning and protection, including: bubble wrap, foam "peanuts", and foam in place packaging. Newspaper and Air Filled "Pillows" do not cushion or protect well. **Completely screw in all speaker terminals on receivers and amplifiers.** We recommend wrapping your unit in bubble wrap and centering in the box filled with foam peanuts. Over fill the box with peanuts to ensure there is no settling during shipping that would allow the unit to move and contact the sides of the box. **Most damage occurs when the unit shifts to the carton sides, top or bottom and is no longer protected from impact or vibration.**





**Include**

Include repair form from our website or your Name, Address, Daytime Phone Number, Email Address, a detailed description of the problem and a copy of the bill of sale, extended warranty contract if the unit is covered under warranty or , if out of warranty, OK for the Standard Repair Cost/Estimate.

**Close It Securely**

Proper closure is just as important as adequate cushioning. For best results, use either pressure-sensitive plastic tape or water-activated paper tape at least 2" wide.



**Ship to**

United Radio Consumer Electronics  
5717 Enterprise Pkwy  
East Syracuse, NY 13057

Ensure the package for the replacement cost of the unit in case the package is lost or damaged.