

United Radio  
Communications Division  
5703 Enterprise Parkway  
East Syracuse, NY 13057  
866.877.3784 - Kenwood  
877.349.4266 - Icom  
315.445.3229 - Motorola  
landmobileradio@unitedradio.com



Date: \_\_\_\_\_

Your Reference No. \_\_\_\_\_

## REPAIR FORM

### CUSTOMER INFORMATION

UR Acct No. \_\_\_\_\_

Name \_\_\_\_\_

Address \_\_\_\_\_

Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Contact Name \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

### SHIP TO:

*Note: All residential shipments will be sent  
**SIGNATURE REQUIRED.***

Same as Bill To

Ship To: (If different than bill to.)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### UNIT INFORMATION

### WARRANTY INFORMATION

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Password: \_\_\_\_\_

Out of Warranty\*\* - You may wish to Pre-Approve this item up to \$ \_\_\_\_\_

Manufacturer's Parts & Labor Warranty - Include Bill of Sale

United Radio Guarantee

*\*\*Our normal rates and turn-around times apply for all non-warranty radios, \$85.00/hr plus parts and return shipping.*

*\*\*Upon evaluation, we will contact you with an estimate.*

*\*\*All Declined Estimates, Beyond Economical Repair and No Trouble Found evaluations have a base fee of \$35.00 plus shipping.*

### SYMPTOM

No/Low Power

Constant Tone

Secure

No Trunking

Blows Fuse

No Transmit

No/Low Audio

Cannot Read/Program

Fail Code: \_\_\_\_\_

No Receive

Dead

No Squelch

No PL/DPL

Other/Specific Details:

### ACCESSORIES

*Do not send accessories unless related to the problem with the equipment.*

Antenna

Battery

Mic

Clip

Control Head

Case

Headset

Charger

Radio

Other: \_\_\_\_\_