

REPAIR FORM

Dealer/Business Section

TODAY'S DATE _____ REPAIR # _____

STORE NAME _____

ADDRESS _____

UR ACCT # _____

YOUR CONTACT PERSON _____

STORE PHONE # _____ EXT. _____

EMAIL _____

CUSTOMER'S NAME* _____

ADDRESS* _____

CUSTOMER'S PHONE # * _____

* Required by manufacturer for all Warranty Repairs

BRAND _____

MODEL # _____ SERIAL # _____

DATE OF PURCHASE _____

PRE-AUTHORIZATION # _____

Failure to check appropriate box will delay repair of unit while we contact you to obtain information! →

PLEASE DESCRIBE CONDITION OF UNIT (dents, scratches, etc)

End User Section

TODAY'S DATE: _____

NAME: _____

ADDRESS: _____

CITY: _____

STATE: _____ ZIP: _____

DAYTIME CONTACT PHONE #: (_____) _____ - _____

OTHER PHONE #: (_____) _____ - _____

EMAIL ADDRESS: _____

We will send you regular email updates on the status of your repair and will not sell it to any other organization or market to you.

PLEASE CHECK ONE APPLICABLE BOX :

MANUFACTURER'S PARTS & LABOR WARRANTY*

* Copy of Bill of Sale required. Manufacturer requires Customer Name, Full Address including Zip Code, and Phone Number

OUT OF WARRANTY - Approval of URS Standard Repair Cost or Estimate, depending on equipment type and replacement of boards or complete assemblies, will apply.

\$40 fee for No Trouble Found units applies.

Bill our UR Open Account

Call for Credit Card (MasterCard, Visa, AmEx)

Return COD (\$12 COD fee applies)

EXTENDED WARRANTY - Pre-authorization from extended warranty company required.

ACCESSORIES INCLUDED: _____

Please give a detailed description of the symptoms being experienced with this product (eg: Low, scratchy volume on the left side only after playing for 5 minutes.) What is seen and heard?

PLEASE REFER TO THE SHIPPING INSTRUCTIONS ON THE SHIP IN PRODUCT PAGE TO ENSURE THAT THE UNIT ARRIVES SAFELY AT OUR DOOR. SHIPPING COSTS AND INSURANCE ARE THE CUSTOMER'S RESPONSIBILITY.



5717 ENTERPRISE PARKWAY
EAST SYRACUSE, NY 13057

Check your job status at
unitedradio.com/consumer-electronics
Click on Check Repair Status

(315) 446-8700
(800) 634-8606
FAX (315) 445-3297